Taking the T during the DNC

Service Changes
July 23–30, 2004

Massachusetts Bay Transportation Authority

Dear Customer,

The MBTA has put together this booklet to keep you informed about public transportation services during the week of the Democratic National Convention. While an event of this magnitude requires significant travel restrictions in the interest of national security, MBTA staff has worked very hard to develop a transit plan to maintain, and in some cases, enhance service during the convention.

This booklet outlines plans for each mode of public transportation affected by the closure of the Commuter Rail and Subway platforms at North Station, as well as Lovejoy Wharf from which the Inner Harbor Commuter Boats operate. You'll also find important information about substitute bus service, temporary stop locations, fares, and baggage restrictions.

There is no denying that this special event will result in changes to the daily routines of many commuters, but I strongly believe that the MBTA has come up with a service delivery plan that will meet or exceed expectations, and accomplish the primary objective of moving people safely and efficiently during convention week.

Sincerely,

Michael H. Mulhern
MBTA General Manager

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Top Ten Things to Know during the DNC

1. Additional trains and buses are running all week long.
2. Plan ahead and buy tickets, tokens and passes well in advance.
3. The Fleet Center area is closed and mostly inaccessible.
4. North Station and Lovejoy Wharf will close starting Friday evening, July 23, at 8 p.m.
5. North Shore commuter rail lines will terminate at stations north of Boston. Shuttle buses and subway trains will provide connecting service.
6. At Haymarket Station:
   - Green Line services will terminate
   - Orange Line is open
   - Bus service will not run after 3:00 p.m. weekdays
7. All baggage, briefcases, packs, and boxes are subject to search.
8. Due to proximity to the Fleet Center, the Orange Line and highway buses will not permit packages onboard larger than a briefcase or pocketbook.
9. Bikes are not allowed on subway or commuter rail.
10. **www.mbta.com will provide updated information on service changes and revised schedules.**

Subway

- Service will be increased on all lines during the week.
- The cost of a subway trip is $1.25, one-way; $.35 for Transportation Access Pass and MBTA Senior ID Pass holders.

Orange Line

- Orange Line trains will not stop at North Station.
- Get on or off at Haymarket Station, just five minutes from North Station.
- Your bag may be inspected aboard trains at Community College and Haymarket Stations.

Green Line

- The Green Line will end at Haymarket Station.
- To get to Science Park or Lechmere Stations, catch a shuttle bus at Government Center, Haymarket or North Station.

Red & Blue Lines

- There are no scheduled changes except for increased service.

Bus

- Most bus routes have no changes except for those noted below.
- Bus fares range from 90 cents to $3.75, depending on your departure point and destination. Reduced fare passes will be honored as usual, i.e. passengers with a Transportation Access Pass or MBTA Senior ID Pass will pay $.25 for local bus trips and 1/2 of full fare for express or zoned trips.

The following Fleet Center area bus routes will be affected.

Route 4 World Trade Center-North Station
Route 4 will not be running. Before 3:00 p.m. take Bus Route 6, Boston Marine Industrial Park-Haymarket Station, for travel between Haymarket and the South Boston waterfront.

Route 6 Boston Marine Industrial Park-Haymarket Station
Route 6 will travel between Boston Marine Industrial Park and South Station and will not serve the North End or Haymarket Station after 3:00 p.m.

Route 92 Assembly Square Mall-Downtown
Route 93 Sullivan Square Station-Downtown
Routes 92 and 93 will travel in a loop from Sullivan Square to City Square after 3:00 p.m. and will not serve Haymarket or Downtown. Take the Orange Line for access to Sullivan Square.

Route 111 Woodlawn or Broadway & Park Avenue to Haymarket Station
Route 111 will travel from Broadway and Park to Wood Island Station after 3:00 p.m. and will not serve Haymarket Station. Take the Blue Line from Wood Island for downtown service.

Route 325 Elm Street Medford to Haymarket

Route 326 Winchester/West Medford to Haymarket

Route 352 Burlington to Boston Express Bus

Route 354 Woburn Express to Boston

Route 355 Mishawum Station to Boston

Route 424 Salem Depot to Haymarket or Wonderland Stations

Route 426 Central Square Lynn to Haymarket

Route 428 Oaklandvale to Haymarket

Route 434 Peabody to Haymarket Express

Route 441 Marblehead to Haymarket, Wonderland

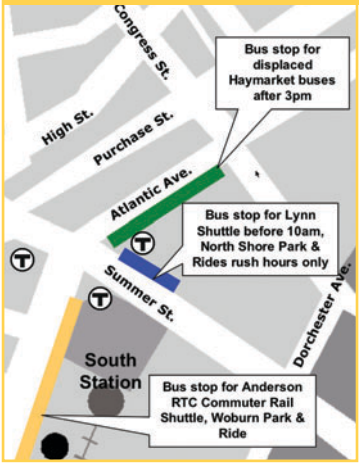
Route 442 Marblehead to Haymarket, Wonderland

Route 450 Salem Depot to Haymarket or Wonderland Stations

Route 455 Salem Depot to Haymarket

The preceding thirteen bus routes will terminate at South Station, on the corner of Atlantic Avenue and Summer Street after 3:00 p.m. and will not serve Haymarket or State Street Stations.

South Station Shuttle and Bus Locations


Congress St.
Bus stop for displaced Haymarket buses after 3pm
High St.
Purchase St.
Atlantic Ave.
Bus stop for Lynn Shuttle before 10am, North Shore Park & Rides rush hours only
Summer St.
Dorchester Ave.
South Station
Bus stop for Anderson RTC Commuter Rail Shuttle, Woburn Park & Ride

THE RIDE

Customers are advised that roadway closures and related congestion may lead to significant delays July 26 through July 29.

Travel within the Bullfinch Triangle (Causeway, Canal, Friend, Lancaster, Medford, Portland, and Traverse Streets) requires advance notice during the day, and will be restricted due to roadway closures in the afternoon and evening. When roads are closed, THE RIDE will drop off customers at a security checkpoint on Merrimac Street.

Commuter Boat

- Lovejoy Wharf will be closed for the week. All inner harbor routes will operate out of Long Wharf.
- From the South Shore, commuter boat services are available from Hingham to Boston, and Quincy and Hull to Boston and Logan Airport.

Commuter Rail

Planning Ahead

South of Boston

Lines south of Boston: Worcester/Framingham, Needham, Franklin, Attleboro, Middleborough/Lakeville and Plymouth will operate on a regular schedule.

North of Boston

Trains on the Fitchburg/South Acton, Lowell, Haverhill/Reading, and Newburyport/Rockport lines will stop at stations north of Boston where shuttle buses or subway trains will provide connecting service.

Please pick up the special schedule for north side commuter rail trains, or review it at www.mbta.com.

Connecting Service

Show a valid commuter rail pass or ticket to board shuttle buses, MBTA buses, or to enter the following stations: Aquarium, Downtown Crossing, Haymarket, Park Street, Porter Square, South Station, State, and Wonderland. Interzone tickets will not be accepted on shuttle buses.

Ticket Information

- If you are not a regular T customer with a monthly pass, we recommend that you buy a 12-ride ticket, or individual tickets at least a week in advance.
- Round trip tickets can be purchased for cash on commuter rail trains. Tickets must be used the same day.
- One-way fares range from $3.25 to $6.00. 12-ride tickets range from $39.00 to $72.00.

- Customers with Transportation Access Pass or MBTA Senior ID Pass may pay 1/2 of full fare for individual trips or may purchase a half-price 10-ride ticket.

Additional Travel Options

The North Shore Mall in Peabody
Former Mishawum Station in Woburn

Getting into Boston

- Monday through Friday, shuttle buses will provide service to South Station every half hour between 5:30 and 8:30 a.m.

Leaving Boston

- From South Station, a shuttle bus will make the return trip. Buses depart South Station every 20 to 30 minutes between 3:00 and 6:00 p.m.

Parking

- Parking is free at both locations.

Commuter Rail Route Changes by Line

The Newburyport/Rockport Line

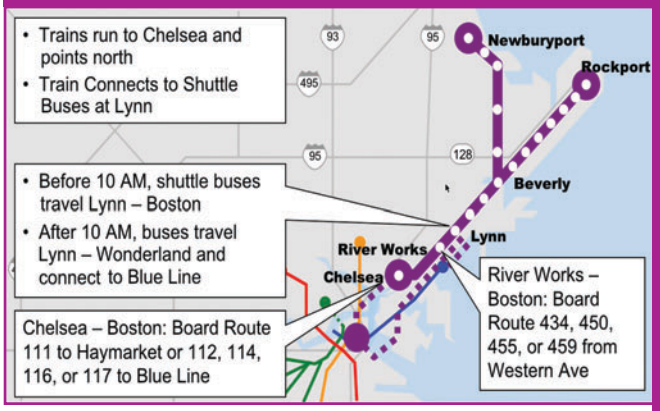
Getting into Boston

- Monday to Friday before 10:00 a.m., your regularly scheduled train will stop at Lynn Station where you'll pick-up a shuttle bus to South Station.

  The trip from Lynn to South Station could take from 50 to 70 minutes.

- After 10:00 a.m. and on the weekend, shuttle buses from Lynn Station will travel to Wonderland Station on the Blue Line for connecting service to Boston.

Newburyport/Rockport Line Shuttle and Bus Locations


• Trains run to Chelsea and points north
• Train Connects to Shuttle Buses at Lynn
• Before 10 AM, shuttle buses travel Lynn – Boston
• After 10 AM, buses travel Lynn – Wonderland and connect to Blue Line
Chelsea – Boston: Board Route 111 to Haymarket or 112, 114, 116, or 117 to Blue Line
River Works – Boston: Board Route 434, 450, 455, or 459 from Western Ave
Newburyport
Rockport
Beverly
Lynn
River Works
Chelsea
93
95
495
95
128

- From River Works and Chelsea Stations, please board a regularly scheduled MBTA bus for connecting service to downtown or the Blue Line.

Leaving Boston

- Take the Blue Line to Wonderland Station. A shuttle bus will take you to Lynn Station to pick-up the Newburyport/Rockport train.

  Allow 25 to 35 minutes for the shuttle bus to travel from Wonderland to Lynn.

Parking

- Additional parking is available at Lynn Station garage, Wonderland Station, and Suffolk Downs Station in Revere.

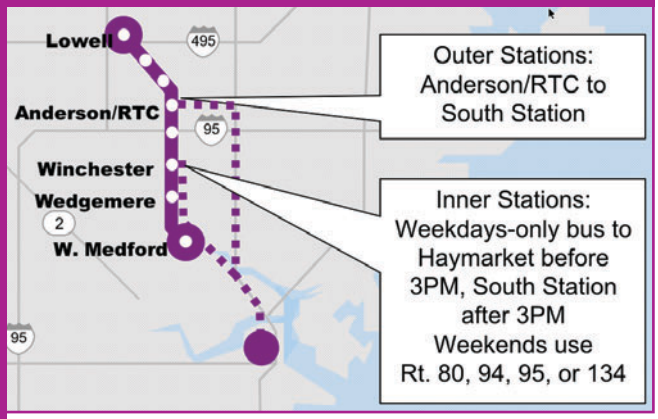
The Lowell Line

Getting into Boston

- All week your regularly scheduled train will stop at Anderson RTC in Woburn where an express bus will take you to South Station.

  The trip from Woburn to South Station could take 35 to 50 minutes.

Lowell Line Shuttle and Bus Locations



- Stay on the train if you need to get to Winchester, Wedgemere or West Medford Stations.

- If you normally board the train at Winchester, Wedgemere or West Medford Stations, catch Bus Route 326, operating every 12 to 15 minutes during weekday rush hours and traveling to Haymarket Station daily until 3:00 p.m. and to South Station after 3:00 p.m.

Leaving Boston

- From South Station, an express bus will take you to Anderson RTC in Woburn.

- To return to Winchester, Wedgemere or West Medford Stations, catch Bus Route 326 leaving from Haymarket before 3:00 p.m. and South Station after 3:00 p.m.

Weekend Service Note

- From Winchester and Wedgemere Stations, catch Bus Route 134.

- From West Medford Station, catch Bus Routes 80, 94 or 95.

Parking

- Ample parking is available at the Anderson RTC Station in Woburn.

The Haverhill/Reading Line

Getting into Boston

- All week your regularly scheduled train will stop at Oak Grove Station in Malden where extra service on the Orange Line will be available.

- Several Haverhill trains will also travel on the Lowell rail line. For those trains, service will end at Anderson RTC in Woburn where a shuttle bus will take you to South Station.

Leaving Boston

- Take the Orange Line to Oak Grove Station in Malden to pick-up the Haverhill/Reading train.

The Fitchburg /South Acton Line

Getting into Boston

- All week your regularly scheduled train will stop at Porter Station where extra service on the Red Line will be available.

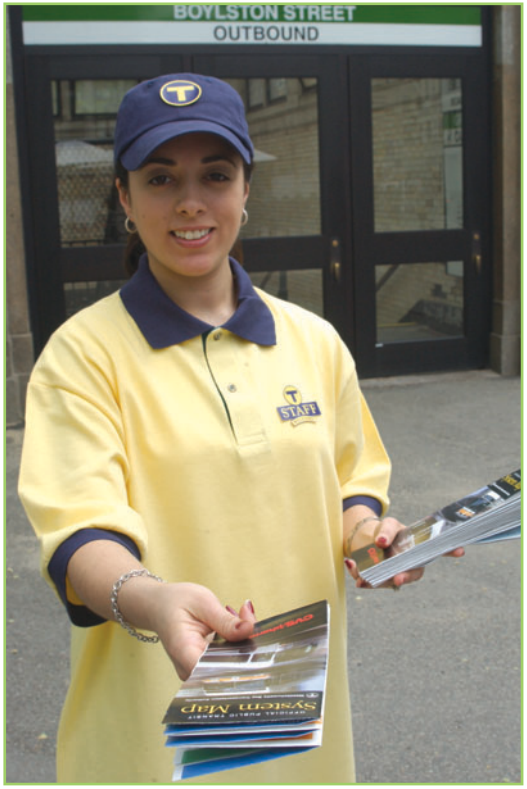
Leaving Boston

- Take the Red Line to Porter Square Station and catch the Fitchburg train.

Additional Information

Buying Your August Monthly Pass

Ticket windows open July 20 at North, South, and Back Bay Stations. Ticket windows at Downtown Crossing and Government Center Stations open on July 21. Cash-only sales are also available at Oak Grove and Porter Stations, July 26-30th.



We'll be there to help you.

Look for MBTA staff and yellow shirted volunteers. We'll be located in key stations to help you get there.

See something?
Say something.

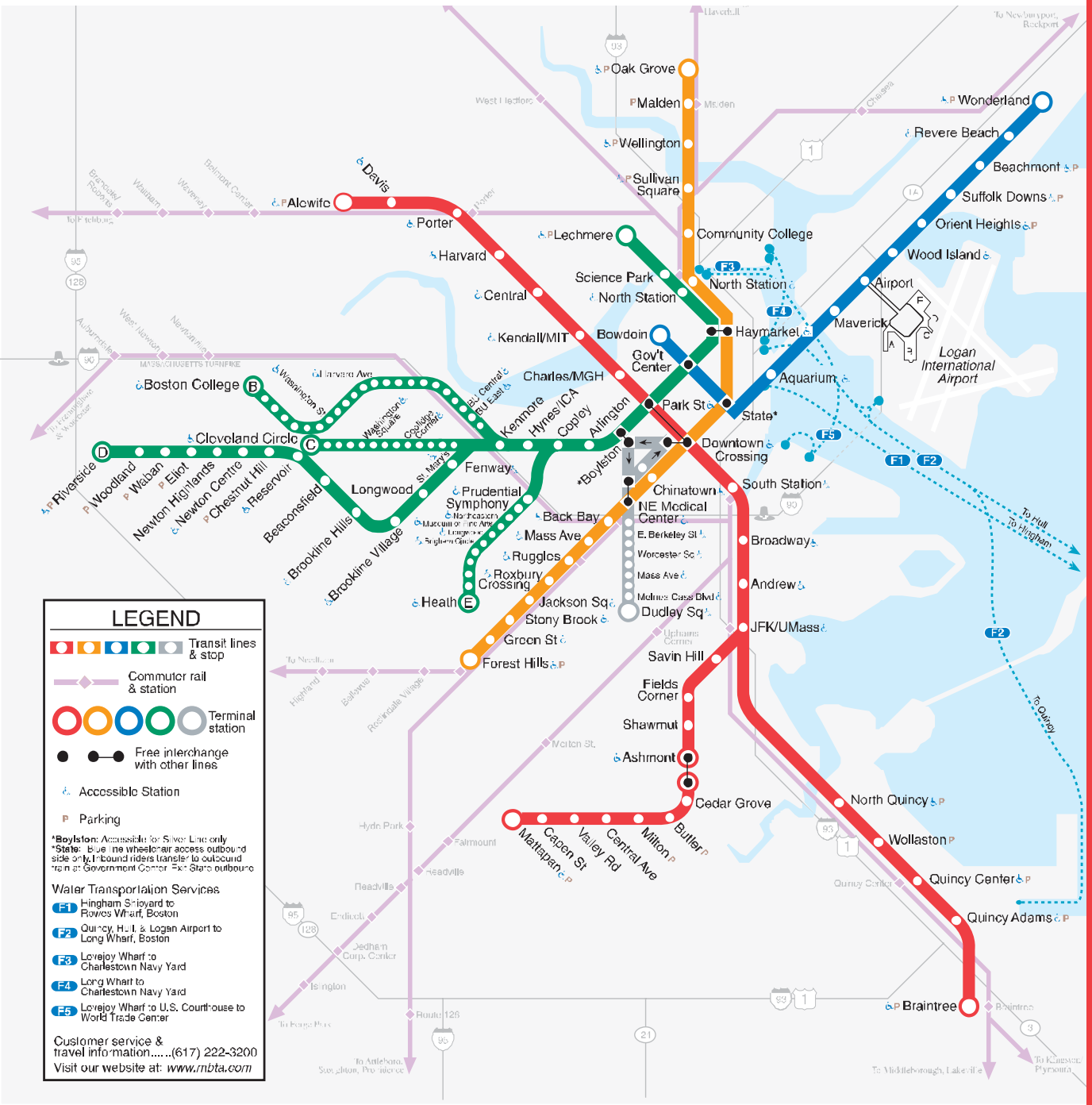
TRANSIT WATCH

- Trust your instincts — especially when it comes to security. If you see an unattended package or bag, or if you witness suspicious behavior, please report it to an MBTA official immediately or call (617) 222-1212.

Need to know more? Contact us.

- Call MBTA Customer Service at (617) 222-3200
- THE RIDE: Persons with questions about paratransit service may call (617) 222-5123; (617) 222-5415 TTY
- To contact MBTA Police, please call (617) 222-1212
- To order tickets, passes or to learn more, visit www.mbta.com

Thank you for taking the T.


Oak Grove
Malden
Wellington
Sullivan Square
Wonderland
Revere Beach
Beachmont
Suffolk Downs
Orient Heights
Wood Island
Airport
Maverick
Logan International Airport
Aquarium
Alewife
Davis
Porter
Harvard
Central
Lechmere
Science Park
North Station
Community College
Haymarket
Kendall/MIT
Bowdoin
Gov't Center
Charles/MGH
Park St
State*
Downtown Crossing
Boylston*
Arlington
Copley
Hynes/ICA
Kenmore
Boston College
Cleveland Circle
Riverside
Woodland
Waban
Eliot
Newton Highlands
Newton Centre
Chestnut Hill
Reservoir
Beaconsfield
Brookline Hills
Brookline Village
Longwood
Fenway
Prudential
Symphony
Back Bay
Mass Ave
Ruggles
Roxbury Crossing
Jackson Sq
Stony Brook
Green St
Forest Hills
Heath
Chinatown
NE Medical Center
South Station
Broadway
Andrew
JFK/UMass
Savin Hill
Fields Corner
Shawmut
Ashmont
Cedar Grove
Butler
Milton
Central Ave
Valley Rd
Capen St
Mattapan
North Quincy
Wollaston
Quincy Center
Quincy Adams
Braintree
To Newburyport, Rockport
To Lowell
To Haverhill
To Reading
To Wickford Jct.
To Needham
To Hull
To Hingham
To Quincy
To Middleborough, Lakeville
To Kingston, Plymouth
To Foxboro
To Attleboro, Stoughton, Providence
LEGEND
Transit lines & stop
Commuter rail & station
Terminal station
Free interchange with other lines
Accessible Station
Parking
*Boylston: Accessible for Silver Line only
*State: Blue Line wheelchair access outbound side only. Inbound riders transfer to outbound train at Government Center. Exit State outbound
Water Transportation Services
F1 Hingham Shipyard to Rowes Wharf, Boston
F2 Quincy, Hull & Logan Airport to Long Wharf, Boston
F3 Lovejoy Wharf to Charlestown Navy Yard
F4 Long Wharf to Charlestown Navy Yard
F5 Lovejoy Wharf to U.S. Courthouse to World Trade Center
Customer service & travel information.....(617) 222-3200
Visit our website at: www.mbta.com

Newburyport
Rowley
Ipswich
Haverhill
Bradford
Lawrence
Andover
Ballardvale
North Wilmington
Reading
Wakefield
Greenwood
Melrose Highlands
Melrose/Cedar Park
Wyoming Hill
Malden
Chelsea
Lynn
Swampscott
Salem
Beverly
Montserrat
Prides Crossing
Beverly Farms
Manchester
W. Gloucester
Gloucester
Rockport
Hamilton/
Wenham
North Beverly
Lowell
North Billerica
Wilmington
Anderson RTC
Mishawum
Winchester Center
Wedgemere
West Medford
Porter Sq.
Belmont
Waverley
Waltham
Brandeis/Roberts
Fitchburg
North Leominster
Shirley
Ayer
Littleton/495
South Acton
West Concord
Concord
Lincoln
Silver Hill
Hastings
Kendal Green
Auburndale
W. Newton
Newtonville
North Station
South Station
Back Bay
Ruggles
JFK/UMass
Uphams Corner
Yawkey
Forest Hills
Hyde Park
Morton St
Fairmount
Readville
Quincy Center
Braintree
Weymouth Landing
E. Weymouth
W. Hingham
Nantasket Junction
Cohasset
Scituate
Greenbush
Holbrook/
Randolph
Montello
S. Weymouth
Abington
Whitman
Hanson
Plymouth
Kingston/
Route 3
Halifax
Brockton
Campello
Bridgewater
Middleborough/Lakeville
Route 128
Canton Junction
Canton Center
Sharon
Stoughton
Mansfield
Foxboro
(Special events only)
Attleboro
South Attleboro
Providence
T.F. Green Airport
Fall River
New Bedford
Norfolk
Walpole
Plimptonville
Windsor Gardens
Norwood Central
Norwood Depot
Islington
Dedham Corp. Center
Endicott
Readville
Roslindale Village
Bellevue
Highland
West Roxbury
Hersey
Needham Junction
Needham Center
Needham Heights
Natick
West Natick
Framingham
Ashland
Southborough
Westborough
Grafton
Worcester
Wellesley Square
Wellesley Hills
Wellesley Farms
Franklin/Dean College
Forge Park-495
LEGEND
Commuter rail line and station
Accessible station
Proposed rail line & station
Under construction
Rapid transit line & terminal station
Customer service & travel information.....(617) 222-3200
All commuter rail stations have parking EXCEPT:
Ayer, Belmont, Encliot, Foxboro, Greenwood, Hastings, Mishawum, Morton St., Natick, Newtonville, Plimptonville, Prides Crossing, Porter, Silver Hill, Uphams Corner, Waverley, West Newton, Windsor Gardens, Yawkey.

Massachusetts Bay Transportation Authority